

Quality Policy | WHSE-PL-02

Quality Policy

1. The Company

- Modus Projects Pty Ltd is a wholly Australian owned Company whose aim is to ensure total customer satisfaction in providing the highest quality services to achieve and exceed our Customer's needs.
- Modus Projects Pty Ltd provide quality solutions from small servicing operations through to multistorey apartment/office fit-outs providing customers with the highest level of quality for all minor and major building services and major electrical systems. These include; facilities maintenance; Fit outs; upgrades; Refurbishments; KDRs; Project management; subcontractor management; commercial electrical; lighting solutions; uninterrupted power supplies and stand-by power; switchboards/metering; energy management; data voice and network installations; infra-red scanning.
- We provide the above services in a professional manner to Financial and Retail organisations, Government Departments and Petroleum sites.
- We ensure our customers high quality work with minimum delays 24 hours a day and 7 days a week services.

2. Company Goals and Objectives

Our objectives are to;

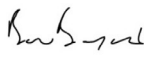

- Manage the development and growth of our customer base in a manner that shall maintain stability with our existing customers.
- Ensure construction and servicing schedules are agreed and achieved.
- Understand the Client's business and provide personalised services to reduce costs and improve efficiencies.
- Meet all legislative and regulatory requirements.
- Achieve a zero defects on work performed

3. The Company's Quality Commitment

- Modus Projects' management is committed to:
 - Outstanding customer service and satisfaction
 - Surpassing agreed client needs and requirements
 - On-going staff training and development
 - Operating and continually improving our Quality Management System.
- All Modus Projects workers and contractors are required to work towards the fulfilment of the management system.
- Management will regularly review this Quality Policy, and the other elements of the Quality Management System, in order to maintain its suitability and effectiveness and to facilitate continuous improvement, Legalities requirements and obligations under the international standard ISO 9001:2015.

Quality Policy | WHSE-PL-02

Endorsement and Review

Director – Brad Berryman	
Director – Troy Mayne	
Date Signed	10/03/2021
Review Date	10/03/2022

Version #	Date	Change	Author	Next Review:
1.0	9/07/2015	Version Control Change	Tim Keleher	9/07/2016
2.0	15/08/2018	Version Control Change	Tim Keleher	15/08/2020
3.0	21/08/2019	Version Control Change	Matthew O'Connor	21/08/2021
4.0	3/08/2021	Update of Policy format Version controls added Conflict of interest Register section added	Matthew O'Connor	3/08/2022